

## About us

Telecommunications experts with high quality standards. We specialize in telecommunications services SIP protocol (SIP Trunk), virtual multi-channel technology and telephone numbers worldwide, virtual PBX, "cloud based callcenters". To ensure compatibility with different teams, our technology supports most standard protocols and all the main audio codes and "media-codecs" video. The excellent voice quality is provided through lines with operators direct ISDN PRI and SIP. The use of equipment of high quality data centers and numerous channels alternative communication make the service accessible 99.9%.





## Our clients

We offer our service according to the needs of the company:

- Large corporations with offices in different geographical points, requiring complex solutions and integration with software and hardware determined.
- · Small and medium businesses.
- Start-ups requiring telecommunications service

low cost and high quality, which base their business on exchange voice traffic.

## Service and Quality

The structure of our network offers easy and operational capacity providing connection and allows variety of communication services anywhere in the world within several hours. For centralize and ensure service a lot of calls incoming offer multichannel, and many other unique numbers VoIP telephony options.





## **System Capabilities**

24/360 guaranteed service.

- Integration with different platforms.
- · Calls to anywhere in the world.
- Creation of number of lines and internal numbers according to their needs.
- Integration with mobile phone The iPhone and Android.
- · Your virtual office management, balances, balances, etc.
- Management of incoming and outgoing calls.
- Reports and graphs of calls, number / duration

Project manager / department.

- · Reports answered / failed calls.
- Recordings of calls in MP3 format with ability to save information on the client computer.
- · Setting musical backgrounds or operator messages in standby mode.
- · Auto Attendant.
- Callback. The customer can make a call and then close it, the system calls you back, so the customer can call another internal or external number as an incoming call from your mobile phone. Convenient if you are using Rooming service.
- "Click to call" from the client page.
- Creating groups of incoming calls. During an incoming call give notice to several consecutive numbers to be answered.
- Sending messages to email.
- · Fax Receipt and sending e-mail in PDF format.
- Sending MSM.
- Support Video Calls.
- individual telephone number for PC, IPhone, Android with state available balance.